

## **York Theatre Royal Membership Terms and Conditions**

### **Direct Debit and cancellation periods**

Act 2 upwards, members are able to pay for their membership in monthly instalments. On renewal, you will be notified at least 10 working days in advance of your account being debited. Existing memberships will carry on paying the original amount until the renewal date, when the new payment levels will be charged.

York Citizens' Theatre Trust will notify you at least 10 workings in advance of your account being debited or as otherwise agreed if amounts to be paid or the payment date changes.

### **Membership benefits**

York Theatre Royal reserve the right to change any of package benefits at any time to maintain the sustainability of the membership. Due to the nature of many of the events and receptions outlined in the benefits, notice for events may vary across the year and dates and times may change. We aim to notify you of any changes as soon as we can and no later than 48 hours before the event.

### **Communications**

News, event invites, notification of priority booking periods and updates will be sent via email, please provide an email address when joining. Make sure you have not opted out of postal and email communications with us to be the first to know and not miss out on your benefits and event invitations. Communication preferences can be checked on your account online or by emailing [membership@yorktheatreroyal.co.uk](mailto:membership@yorktheatreroyal.co.uk).

### **Priority booking**

Priority booking gives an extended notice period before tickets go on general sale to the public. Restrictions may apply.

### **Free ticket exchange**

Tickets can be exchanged for another performance of the same show provided this is done 48 hours prior to the performance you were due to attend. If you already have your tickets they will need to be returned to Box Office in order to exchange.

### **Season launch invites**

These events are organised around the York Theatre Royal programming schedules and we aim to give as much notice as possible. Due to the nature of associated parties details of the events may be subject to change.

### **Ticket discounts**

All members are eligible for an extra 5% discount on top of Season Ticket discounts.

From Act 2 upwards, members are eligible for a 5% discount off an unlimited number of tickets (all single/individual tickets as well as the 5% discount on top of the Season Ticket package) all year round. Act 2 members upwards get an extra 5% (equal to 10%) off all tickets (single and Season Tickets) during their priority booking period.

Restrictions may apply on fundraising events, events in the De Grey Rooms or visiting company productions.

### **10% off food & drink purchased at our bars.**

Discount can be obtained by showing your valid membership card at our bar and café

### **Fundraising Newsletter**

You will receive a paperless email newsletter twice a year. Dates may vary. Contact the Development Team for more information.

### **Building History Tour**

This need to be booked via Box Office and the member discount stated at the time of booking.

### **Invitations to celebration events, meet and greets and VIP performances**

These events are organised around the York Theatre Royal production schedule and we aim to give as much notice as possible. Due to the nature of associated parties, details of these events are subject to change.

Invites to VIP performances allow the member and one guest entry to a VIP event organised surrounding certain performances though the performance ticket charges are still applicable.

### **Listing on our website/programmes**

If you would prefer to not have your support listed on our website and in production programmes please let us know by emailing [memberships@yorktheatreroyal.co.uk](mailto:memberships@yorktheatreroyal.co.uk).

### **Ambassador/ Advocate/ Benefactor Members**

Complimentary show packs and invitations to VIP events are on pre-determined YTR shows and can be collected from Box office on the night you see the show. We will advise you in advance which shows include a Member's show pack.

Invites as part of your membership, such as VIP events, backstage tours, read-throughs or pre-show suppers are all dependent on set design and the respective production team's availability and may be subject to change.

An opportunity to name a seat will be available to you after payment of your first contribution (Benefactor only) and is valid for 10 years. Text to be agreed with the Development Team.

### **Benefit value of memberships**

Prices of memberships from Act 3 onwards are made up of the benefit cost to the theatre plus a donation. These benefits can be purchased at value. Any amount given above the benefit is given freely as a donation to support York Theatre Royal and qualifies for Gift Aid. To discuss purchasing benefits separately contact the Development Team on 01904 715460.

For Act 3 Membership: Donation £237.56 / Benefits £62.44.

For Ambassador Membership: Donation £496.33 / Benefits £103.67.

For Advocate Membership: Donation £1,080.56 / Benefits £119.44.

For Benefactor Membership: Donation £2,256.56 / Benefits £143.44.